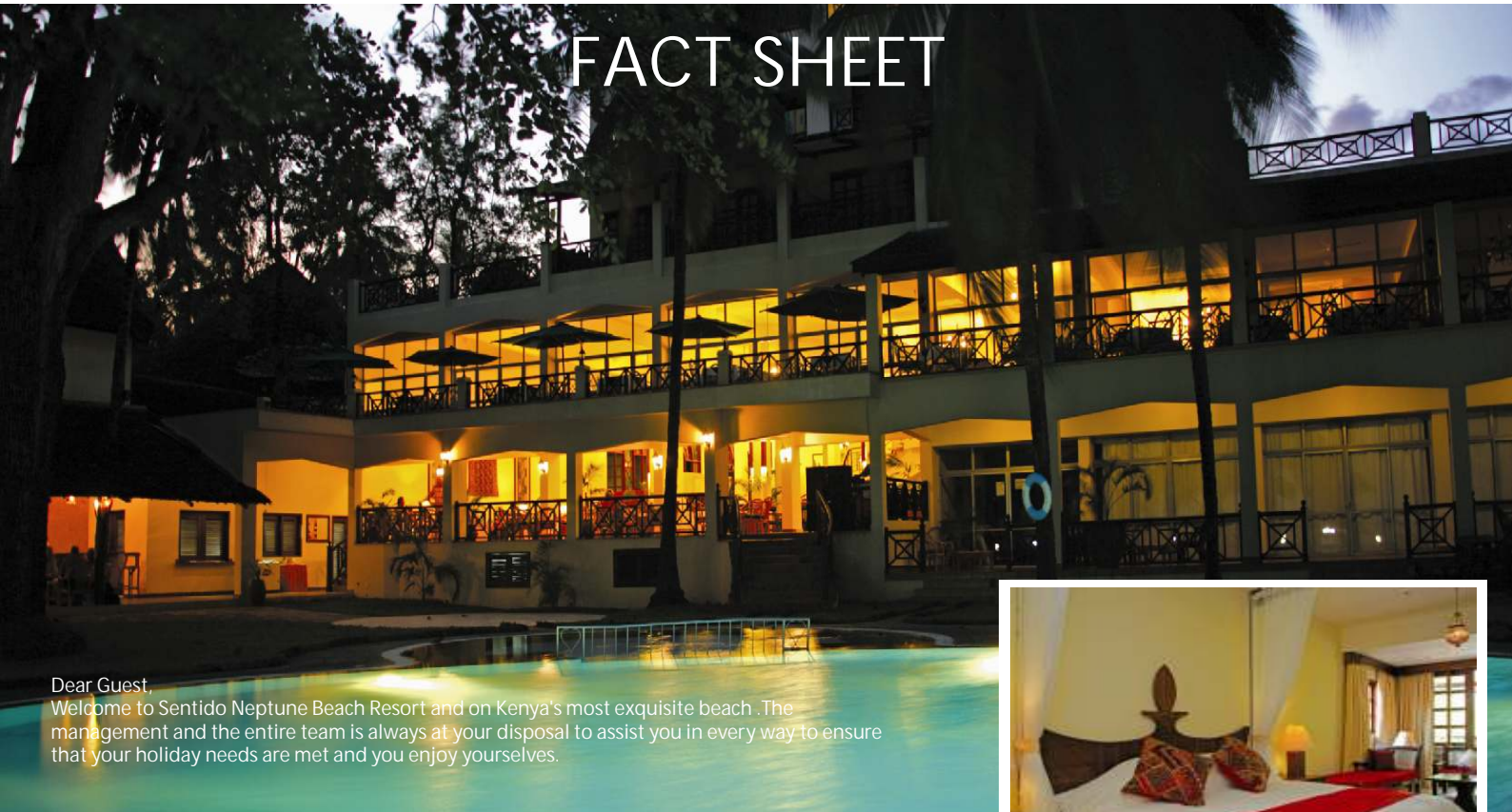


FACT SHEET



Dear Guest

Welcome to Sentido Neptune Beach Resort and on Kenya's most exquisite beach. The management and the entire team is always at your disposal to assist you in every way to ensure that your holiday needs are met and you enjoy yourselves.



Accommodation

The resort offers 78 fully air conditioned and elegant, newly renovated rooms in 3 different categories. Standard, Luxury and Superior rooms all with a spectacular view of lush tropical gardens on the Indian Ocean.

Restaurants

Main Restaurant

There is one main large open air restaurant which offers exotic local and international dishes. Breakfast is served from 7.30am to 9.30am, Lunch from 12.30pm to 2.30pm and Dinner from 7.30pm to 9.30pm. Time for room service is from 7:00am to 11:00pm

For room service, dial 407 (a surcharge of Ksh. 150/= per service is applied.)

Ala Carte Restaurant

An elaborated ala carte menu is available with a choice of speciality seafoods like lobster and prawns. Orders can be made with the restaurant supervisors by 3pm or during day time.

Snacks & Tea / Coffee Service

Snacks are served from 1000 – 1800 hrs. Tea / Coffee service is made throughout the day. Sandwiches, cakes & cookies are served between 4pm & 6pm.

Bars

This Resort has two Bars, one Main Bar and an all inclusive bar. **A variety of local non alcoholic drinks, fresh juices, and soft drinks is served from 10am to midnight.** Premium international and local brands are available at an affordable price

Operator/Reception

Dial '0' to Contact the reception and for assistance to make external and international calls

Adaptors

These are available at the shops.

Beverages

1000 hrs - 00.00hrs: Soft drinks, Juices, Beer, Wine, Spirits and Liquors

Check Out Time

Check out time is 1000 hrs. Room keys should be returned to the reception by 1000 hrs.

Doctor

The Doctor visits the hotel at 0930hrs every day except on Sundays. Contact reception.

Wake Up Calls

Please contact the Reception if you wish to be woken up.

Safe

Located in the rooms. There is a nominal charge to use this facility. Please contact the cashier.

Mosquito net

Available in the rooms.

Taxis

Are available 24 hours a day. Please contact Reception for assistance.

Recreational Facilities

The resort boasts of a tennis court nearby, Wind surfing, Diving, Deep sea fishing, Snorkeling, Darts, Billiards, Beach/Water Volley ball & Table Tennis. There is also a 18 hole golf course near by.

Some services may carry an extra charge payable locally.

Entertainment

We pride in having the best animation team on the coast that keeps the guests entertained all day with a regularly changing animation program including fashion shows, water gymnastics, discos, acrobatic shows and traditional African folk dances to name but a few.

Loss of Room Key

Always leave your room key at the reception when going to the beach or out of the hotel. A penalty of Ksh 2,000/- will be charged for a lost room key.

Day Guests

Kshs: 3000/- per person, entitles visitors to all inclusive facilities for 8 hrs only, from 10am to 6pm or 6pm to 00:00hrs. (Only one meal is inclusive.)

NOTICE:

Monkeys: Located in what is left of Monkey home, you will occasionally see Monkeys in the hotel. It is strictly forbidden to feed them. The hotel will not be responsible incase of any Monkey aggression.

SENTIDO Neptune Beach Resort

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Treat your senses to a holiday